**OWNER'S MANUAL**

# FX5100H

# Operation and Maintenance

The telephone that you have purchased has been designed in New Zealand and has been approved by Telecom New Zealand for connection to their network.
We are confident of the quality of our products and offer full back up and service via the retailer from which the product was bought.

## ASSEMBLY INSTRUCTIONS
Remove the leads from the packaging.  The handset curly cord and the cable that connects your phone to the wall socket must be connected correctly or the telephone will not operate.
1. Plug the curly cord into the handset socket
2. Plug the other end of the curly cord into the socket located on the left-hand side of the telephone.
3. Plug the telephone line cable to the socket located on the top edge of the telephone.

## CONNECTION
Your telephone is fitted with a standard jack plug and therefore can be easily moved around the home or office.  If you do not have the correct wall jack installed, these can be purchased for home installation or you can contact a Telephone installer who can undertake this work.

## HANDS FREE SPEAKER PHONE OPERATION
When Connecting your telephone the first time or when the telephone has been unplugged please wait 30 seconds for the internal circuit to stabilize before using the Telephone or pressing the Speaker button.

Making a call or answering a call using the Hands Free Feature is the same as a normal "Handset" call except you press the Speaker Button instead of picking up the handset. Slide the Volume Knob to the best listening volume.
Talk towards the small microphone opening in the front edge below the Speaker Switch.
_NOTE:_ On Hands Free Speaker Phone it is normal for your voice to sound a little distant to the person you are calling. There are also times when the background noise at either end of a telephone connection or "butting in" By either party, can make the Hands Free feature difficult to use. In these situations you are best to use the handset. This is not a fault with the telephone but a limitation of the power available from the telephone lines and the technology used.

To end a Handsfree call, you must remember to press the speaker button or the line will remain connected.
Make sure the red indicator light is off.

To change from Handset to Speaker During a call press the Speaker Button BEFORE hanging up the handset. Press Speaker again to end the call.
To change from Speaker to Handset During a call just pick up the handset. The Red indicator will extinguish. To end the call just hang up the handset.

## DIALING
To make a call, lift the handset or press the Hands Free Button, listen for the dial tone and press the appropriate buttons for the number you require.

## STORE
To store a number, lift the handset or press the Hands Free Button, press "STORE", and dial the number that you wish stored. Then press STORE again and the address where you wish the number stored. Numbers can be stored either in one of the three one-touch memories (M1, M2 or M3,) or in one of the ten keyboard addresses (keys  0-9)

E.g. To store 555 6789 in address 8
- Press STORE
- Dial 5,5,5,6,7,8,9
- Press STORE
- Press 8
- Hang up

If a pause is required in a stored number this can be achieved by pressing the "Redial/Pause" button at the point that the pause is required.
Disconnection of the telephone for more than a brief period or can erase the stored numbers.

## MEMORY DIALING USING TEN KEYPAD ADDRESSES
To dial a stored number, press "MEMORY" and the address (keys 0-9)
E.g. To dial the number 555 6789 stored in address 8
- Lift the handset or press the Hands Free Button
- Press " MEMORY "
- Press 8

## MEMORY DIALING USING ONE TOUCH MEMORIES
To dial the number stored in M1, M2 or M3, lift the handset or press the Hands Free Button
-Press M1, M2 or M3

## REDIAL/ PAUSE

To redial the last number called, pick up the handset or press the Hands Free Button . Then press the "Redial" button.  The phone will automatically redial the last number dialed.  If the "Redial" button is pressed after any other buttons have been depressed, it operates as a "Pause" button, which is useful sometimes if you are connected to a PABX.

## FLASH

This button provides a timed "Hookflash" for use with special Telecom services such as "Call Waiting" or with PABX.

## RINGER PITCH HI / LOW

Use this switch to select either a high or low frequency ringer sound.

## RINGER VOLUME HI / LOW

Use this switch to select either a high or low ringer volume.

## EARPIECE VOLUME LO / MED / HI

This switch allows you to select the earpiece volume that best suits local conditions.
As well as offering increased volume with the earpiece control in the "Hi" position, your FX5100h will also operate with most hearing aids.

## DATA PORT SOCKET

This socket is paralleled with the incoming telephone socket and allows you to connect many types of Telepermitted Equipment to your Telephone. Suitable for most modern two wire devices.
EG: caller display , Answering Machines, Computer Modems, Cordless Telephones, Extension Ringers.
Note: Some three wire devices and older telephones will not ring or answer when connected to this socket.

## FAULTS

If your telephone is failing to make call or ring:
1.  Make sure the leads are connected correctly.
2.  Make sure that all handsets on all telephones are properly "hung up"
3.  Try a different telephone in the same wall socket.
4.  Try the same telephone in other wall sockets.
5.  Try any other combination including having only one telephone connected at any one time.
6.  Check that the ringer switch is in the desired position.
7.  Please make sure you wait 30 seconds after connecting the telephone if the telephone has been unplugged.
8.  Read the section on handsfree for problems with Speaker Phone Reception

By now you should have isolated the problem to a specific telephone or determine if there is a line fault.  In the event of a line fault, contact your local Telecom office.  Should the telephone be at fault, arrange for its repair.  Please do not reconnect it to the Telecom network.

## SERVICE

Your telephone is fully guaranteed for twelve months from the date of purchase.  Please keep the original packing material and proof of purchase.  In the event of a fault please return the telephone to the store where you purchased it, with your proof of purchase.  This guarantee does not cover damage resulting from misuse or negligence or damage resulting from excessive voltage experienced from the Telecom network.  The unauthorized disassembly of this telephone will negate this guarantee.

HOW TO KEEP THE TELEPHONE IN GOOD CONDITION:
-   Do not place your telephone in direct sunlight.
-   Do not expose it to hot or humid conditions.
-   Do not spray with aerosol polishes.
-   To clean, wipe with a damp cloth.

NOTES FOR THE USE OF THIS DEVICE IN NEW ZEALAND
1.  The grant of a Telepermit for a device in no way indicates Telecom acceptance of responsibility for the correct operation of that device under all operating conditions.
2.  This equipment shall not be used in any manner, which could constitute a nuisance to other Telecom customers.

3.  Immediately disconnect this equipment should it become physically damaged, and arrange for its disposal or repair.